



## **Terms & Conditions**

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We are registered in India under the companies act, our company registration number is U60231AP2010PTC069485. The term 'you' refers to the user or viewer of our website.

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- When you become a registered user on our website by signing up, we reserve the right to contact you on your registered mobile number, registered email address and the postal address provided to us with reference to your user account related purposes and the information provided to you in any of the one above mode to be treated as delivered to you.
- You are responsible for providing your correct contact details and safe keeping of your mobile device and access to your mail and post box, we may provide your BOBROS registered user account sensitive information on your registered mobile, registered email and the postal address provided to us in your user sign up form.
- From time to time, we may require making changes to our website in order to comply with applicable laws and regulations, in this case we may not be able to provide any prior notice to you.
- Our website [www.bobrosone.com](http://www.bobrosone.com) uses API's from various external third parties to provide you the information and services for travel and ticket booking, while making any ticket bookings through our website you are required to ensure that you have received all the

information i.e. required for you to take an informed decision on your booking which includes but not limited to the information on cancellation charges. The terms and conditions of any external service provider whose services are booked through our website apply to you in addition to these terms and conditions.

- In case of ticket cancellations from the time less than 48 hours from the Boarding time of your travel, you are required to make cancellations either online on our website or contact the service provider / Bus Operator directly.

#### **BOBROS FREQUENT TRAVELER REWARD PROGRAM:**

- We may sometime offer Frequent Traveler Reward Points on your ticket or travel bookings with us, we call this the BOBROS Frequent Traveler Reward Program, we reserve all rights in running this program.
- We can make changes to the BOBROS Frequent Traveler Reward Program including but not limited to the offer period and the number of BOBROS Frequent Traveler Reward Points (henceforth referred as reward points) that we offer any time without any prior notice.
- Only registered users on our website are eligible to participate in this frequent travel reward program.
- If we are running the BOBROS Frequent Traveler Reward Program, you can see the eligible reward points on your ticket booking before you make the booking, up on successful completion of your ticket booking the eligible reward points will be credited to your frequent traveler user account with us.
- In case of cancellations, the reward points received if any on the booking will be debited from your reward points balance or from your refund amount on the booking at a rate of one reward point equals to one rupee of your ticket booking amount.
- Each BOBROS frequent travel reward point can be used to get one rupee discount on your future bookings, you can use your reward points to make a full or partial payment on your ticket bookings with BOBROS and you cannot redeem these points for any other purposes or claim refund.
- Sometimes BOBROS may credit your eligible cancellation refund into your Frequent Traveler Reward Balance, in these cases you can use the reward balance for your future bookings or receive refund.

#### **How you can contact us:**

##### **By Post:**

BOBROS Consultancy Services Private Limited,  
1-232, Mulakaluru,  
Narasaraopet,  
Andhra Pradesh, India – 522601.

**By email:** [customersupport@bobrosone.com](mailto:customersupport@bobrosone.com)

**By Telephone:** 91-9133 133 456

(Between 9:30AM to 7:30PM from Monday to Saturday except Holidays)

Your use of this website and any dispute arising out of such use of the website is subject to the laws of India or other regulatory authorities of India Terms & Conditions BOBROS Consultancy Services Pvt. Ltd., and comes under the jurisdiction of Narasaraopet, Palanadu District in Andhra Pradesh, India - 522601.

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BOBROS Consultancy Services Private Limited (Erstwhile Humming Wheels Private Limited) is registered in India under the companies act, 1956 (CIN: U60231AP2010PTC069485) and having its Registered Office at 1-232, Mulakaluru, Narasaraopet, Andhra Pradesh – 522 601, India.