



Frequently Asked Questions for B2B Corporate Account / Agent Registration

1) What is www.bobrosone.com ?

Ans: www.bobrosone.com is an online travel and utility payment services integrated portal owned by BOBROS Consultancy Services Private Limited (Erstwhile: Humming Wheels Private Limited) which was incorporated in the year 2010 under the Companies act of India 1956. **The registration no of the company is U60231AP2010PTC069485**, the authentication of the same can be verified with Ministry of Company Affairs at www.mca.gov.in

Registered Office: 1-232, Mulakaluru, Narasaraopet, Guntur, AP – 522601.

Currently the website is offering

- 1) Online Bus Ticket Booking
- 2) Recharges for Mobile / Data card / DTH
- 3) Flight Tickets Booking / Hotel Room Booking / Holiday Packages in offline booking mode

2) What are the benefits of registering as B2B Corporate Account / Agent with www.bobrosone.com ?

Ans: Clients registering as B2B Corporates / Agents with hummingwheels.com will get a discount / commission ranging between **5% to 9% for Bus Tickets and up to 1.0% for E Recharges (Mobile / Data card / DTH / Utility payments)**. The clients would also get attractive discounts on offline Flight / Hotel / Holiday Package bookings.

3) Who can register as B2B Corporates / Agents with www.bobrosone.com ?

Ans: Any Individual / firm / company who regularly book Bus Tickets / Flight Tickets / Hotel Bookings / E Recharges / Utility Payment Services (Mobile / Data cards / DTH etc.) or who are in the business of Travel / Utility Payment Services can register as B2B Corporates / Agents.

4) How to register as B2B Corporate /Agents with www.bobrosone.com ?

Ans: You can register as B2B client of humming wheels at www.bobrosone.com/agents_signup.php by providing your basic information in the self-explanatory agent registration process.



5) How would I know that my payment at your website www.bobrosone.com through payment gateway is safe?

Ans: Our website is secured with 128 bit SSL certificate with and we are using an highly secured and reputed payment gateway to collect payments with enhanced security such as Verified by Visa, Master Card Secure Code and OTPs etc

6) How can I upload balance to my B2B Corporates / Agents account with Humming Wheels?

Ans: There are two ways to upload balance to you're your BOBROSONE.COM Agent Account by which you can book tickets (or) Recharge Mobiles / Data cards / DTH

a. **By Transferring or Depositing Cash (Cash Deposit Charges may apply, please contact us) into the Bank Account of BOBROS Consultancy Services Private Limited**

After Transferring the funds, the corporate or agent can intimate the same by submitting a request at Fund Upload Request page by log in to your B2B account and your account balance will be updated usually within -4- hours.

b. **Instant Fund Upload by paying through payment gateway**

The second option for fund upload to your B2B humming wheels account is through payment gateway.

The Corporate / Agent can go to the My Account Section in the B2B log in portal and click on the instant fund upload by mentioning the amount you wish to upload and pay the amount by

using your Debit Cards (ATM Cards) / Credit Cards / Net Banking then wait for payment confirmation screen, you can see that the paid amount is uploaded to your account balance instantly and you can start booking (or) perform the recharge transactions.

Since the instant fund upload is processed through payment gateway you will be charged a transaction charge of Rs. 15/- for each transaction initiated through your Debit Card or Internet Banking and 1.5% of the transaction amount if it is initiated using the Credit Card.

If the deposit is made through your Debit Card or Net Banking and the deposit amount is Rs. 5000/- or above the transaction charge will not be levied.

Please note that the amount unutilized in your agent account will be refunded back to you through the mode that is deposited into your agent account as per company policy or regulations.



7) How to reset my password for the account?

Ans: Password can be reset by going the My Account Section / Change Password, where you can give the desired password in the New Password section and confirm the same in the Confirm Password section. The password should be a combination of Alphabets and Numerics.

8) I forgot my Password, How to get it back?

Ans: You can get your log in credentials by clicking on forgot password on the log in page

<http://www.bobrosone.com/passwordreset.php>

The client need to provide their registered mobile no and the registered email id, the reset password will be sent to your registered mobile no.

9) What are the contact details of BOBROSONE.COM for B2B account queries?

Ans: You can contact the B2B Relationship Manager at

Mobile No: +91-9493978777

Email: admin@bobrosone.com